

Confirmation number
1165210109

 Main driver
Henry Stainton

 Supplier
Keddy

Pick-up

16 August 2023, Wednesday, 22:30

Palma de Mallorca Airport (PMI)

Type	In terminal
Address	Son San Juan Airport, terminal A, 07014 Palma Sola
Business hours	07:00 - 22:59 (Wednesday)
Phone	0034 902 105 055

i Rental desk is located in terminal.

Drop-off

23 August 2023, Wednesday, 15:00

Palma de Mallorca Airport (PMI)

Type	In terminal
Address	Son San Juan Airport, terminal A, 07014 Palma Sola
Business hours	07:00 - 22:59 (Wednesday)
Phone	0034 902 105 055

i Please clarify drop-off instructions with the supplier upon pick-up.

Car details

Standard Alfa Romeo Stelvio or similar, SXAM/SXAM

5 seats, 5 doors, Air Conditioning, Automatic, Multifuel

Fuel policy: Full to full
 Unlimited mileage

Including: Road tax, Vehicle registration fee, Environmental charge, Free modifications

Payment

Pay at pick-up	454.94 GBP
Additional driver	66.36 GBP
Child seat (9-18 kg)	58.42 GBP
Cost of rental	330.16 GBP

Please note that prices and availability of optional extras are fully controlled by the car rental company and that prices are subject to change.

Refundable Security Deposit	1182.98 EUR
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The deposit required may be higher if you add optional extras.
 Will be blocked on/taken from the main driver's credit card at pick-up. If no charges are incurred after the rental, it will be released or refunded.

Protection

Included insurance




- Collision Damage Waiver (deductible: ~£ 900.00)
- Theft Protection
- Third Party Liability (TPL)

Full Coverage (Limit 2600 GBP) **i** Highly recommended

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|--|---|
| <input checked="" type="checkbox"/> Refundable theft deductible | <input checked="" type="checkbox"/> Taxi expenses |
| <input checked="" type="checkbox"/> Damages to the car's body and undercarriage | <input checked="" type="checkbox"/> Lost keys or lockout fees |
| <input checked="" type="checkbox"/> Windshield, windows, mirrors, wheels and tires | <input checked="" type="checkbox"/> Administration charges |
| <input checked="" type="checkbox"/> Towing expenses | <input checked="" type="checkbox"/> Fees for supplier's loss of use during repair |

Not all risks are covered! Get complete protection with Full Coverage by visiting the [My booking page](#).

What you'll need to bring

- Voucher** You'll need your voucher. It's best to read it before you travel so you'll know how to pick up the car, how to pay, and the supplier's Rental Conditions
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- Driver's license** The main (and any additional) driver will need a valid physical driver's license with a photo. Learner's permits won't be accepted. You might also need an International Driving Permit (IDP) (see the supplier's Rental Conditions).
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- Passport/Identity card** You'll have to show your passport or national ID card (see the supplier's Rental Conditions).
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- Credit Card** **Refundable security deposit: € 1182.98 (~£ 1020.00)**
- A deposit will be blocked on the customer's credit card until the end of the rental period.
 The exact deposit is determined on pick up since the amount is dependent on the type of vehicle.
- Accepted Credit cards** with the main driver's full name on them:
-  American Express Credit
  MasterCard Credit
  Visa Credit
- Other accepted methods:** Diners Club

Not accepted: Someone else's card (including family members), Any debit card, Cash, Any virtual payment (e.g. Google Pay, Apple Pay, etc..)

Please note: An additional credit card will be required for security.

The following is important information for you. This page is not required by the supplier.

Before signing the rental agreement

Additional insurance The rental supplier may offer you additional insurance. **You may decline this if you have purchased Full Coverage and are able to leave the deposit requested by the supplier.**

Important! Please note that staff at the rental desk may not know what is covered by products booked online like Full Coverage. The vehicle must be handed over to you after the deposit has been taken, even without the purchase of additional insurance.

If the supplier refuses to hand over the vehicle unless additional insurance is purchased onsite, please have this fact confirmed in writing (including the reason why the insurance is deemed mandatory) and [contact Discover Cars](#).

How to decline additional insurance I do not want additional CDW coverage. My booking includes coverage for the deductible and extended coverage.

Check amounts **Before signing the rental agreement, check it for any unclear charges.** If in doubt, ask the rental desk employee for an explanation of any unclear points. If you are offered an upgrade to a higher vehicle category, please check whether it is free or not.

Drop-off instructions Please clarify Drop-off instructions with Car Provider upon Pick-up.

24/7 support If you have any issues when picking up the car, please [contact Discover Cars](#).

When picking up the car

Pick-up time **If you're going to be late, please contact the car rental supplier in advance at [0034 902 105 055](tel:0034902105055).**

Inspect the car **Before you leave the car rental supplier:**

- Check for damage to the car (exterior and interior).
- Check the car's fuel level and mileage.
- Check for necessary equipment (such as a first aid kit, safety vests, spare tire, warning triangle, etc.) and the car's operating instructions.
- Familiarize yourself with how to operate the car including how to turn on the headlights, windshield wipers, and turn signal.

If there are any issues, bring them up with the staff immediately.

Refusal If a member of staff refuses to hand over the car to you, please keep all related evidence, such as the employee's name and any printed materials, and [contact Discover Cars](#). Likewise, contact us immediately if you can not get in touch with the supplier upon arrival.

When dropping off the car

Drop-off time Please return the car at the scheduled drop-off time. You will be charged an extra fee for dropping off the car late.

Check for belongings Check for belongings Make sure you haven't left anything in the car when dropping it off. Don't forget to check the trunk. Cell phones, sunglasses, and umbrellas are the most common items that are left behind.

Verify charges Have the condition of the rental car confirmed in writing. If there are any issues, please mention them to the staff and have them recorded. Please verify all of the fees charged under your rental contract and clarify when the rest of your deposit will be returned (keeping in mind that it may take longer depending on your bank). **Tip:** If no employee is present, take photos of the car and keep a copy of the rental agreement, other documents, and your fuel receipts.

In the event of an accident or damage

Call the police **Call the police and have an accident/damage report drawn up.** Be sure to inform the car rental supplier and follow their instructions.

Important! A police report is required both by the rental supplier and to be reimbursed for damages under our Full Coverage.

Supplier support For assistance following an accident, contact the rental supplier directly at [0034 902 105 055](tel:0034902105055).

Rental conditions of Keddy

Rate excludes	The following surcharges may apply: Port fee.
Driver requirements	<p>The minimum rental age for vehicles in car groups Economy, Compact, Mini, Intermediate is 21. The minimum rental age for vehicles in car groups Special, Standard, Luxury, Minivan, Premium, Fullsize is 25. A young driver fee applies to drivers under the age of 25.</p> <p>There is no maximum age. A Senior driver fee is not applied.</p> <p>The driver license must have been issued by authorized authorities at least 12 month(s) before the date of the commencement of the rental.</p> <p>Driver licenses will be accepted if issued in the following country(ies): United Kingdom, EU. Driver licenses from all other countries must be accompanied with International Driving Permit (IDP). Please note that the International Driving Permit is valid only if accompanied by the regular driver license.</p> <p>In order to pick up the car, the following documents are required: passport, valid driver license, credit card on a main drivers name, booking voucher.</p>
Refundable security deposit	<p>€ 1182.98 (~£ 1020.00)</p> <p>A deposit will be blocked on the customer's credit card until the end of the rental period. The exact deposit is determined on pick up since the amount is dependent on the type of vehicle.</p> <p>Accepted Credit cards with the main driver's full name on them: American Express Credit, MasterCard Credit, Visa Credit</p> <p>Other accepted methods: Diners Club</p> <p>Not accepted: Someone else's card (including family members), Any debit card, Cash, Any virtual payment (e.g. Google Pay, Apple Pay, etc..)</p> <p>Please note: An additional credit card will be required for security.</p>
Payment policy	<p>This section only concerns payment; a credit card may be required for the security deposit (see the Refundable Security Deposit section).</p> <p>Accepted Credit cards with the main driver's full name on them: American Express Credit, MasterCard Credit, Visa Credit</p> <p>Other accepted methods: Diners Club</p> <p>Not accepted: Someone else's card (including family members), Any debit card, Cash, Any virtual payment (e.g. Google Pay, Apple Pay, etc..)</p> <p>Please note: An additional credit card will be required for security.</p>
Geographical restrictions	<p>Using a ferry is allowed on the previous request and for an additional charge with special permission from the car rental company. Details are available from the car rental company's reservation office.</p> <p>In the event that Cross Border & Territorial Restrictions are violated, all protections lose their validity.</p>
Optional extras and services	<p>Available special equipment: Baby seat (up to 1 year of age), Child seat (2-4 years of age), Booster seat (4-10 years of age). Prices for extras are shown on the booking page.</p> <p>Adding additional drivers is allowed. There is an additional charge for each driver. Underage additional drivers are subject to both Young Driver and Additional Driver fees. When picking up the vehicle, all drivers must be present and must provide valid documentation.</p> <p>It is allowed to add up to 1 additional drivers. Delivery/Collection service is available only by previous request. Delivery/Collection service is available within city limits. Additional charges will be applied, depending on the distance.</p>
Fuel policy	<p>The vehicle is provided with a full tank of fuel and must be returned with the same amount in order to avoid additional charges. Diesel vehicles are available for an additional charge. Details are available from the car rental company's reservation office.</p>
Rental period	<p>The maximum rental period per agreement is 28 days. If the renter would like to extend the rental period, renter should return to the car hire office at the end of the rental period to sign a new agreement.</p>
Business hours	<p>Service outside of business hours is available by request and for an additional charge. Period of time, during regular working hours, when the car is still guaranteed for the customer, if the customer is late for pick up (the grace period) is 59 minutes.</p>

Pick-up & Drop-off

Mon: 07:00 - 22:59

Tue: 07:00 - 22:59

Wed: 07:00 - 22:59

Thu: 07:00 - 22:59

Fri: 07:00 - 22:59

Sat: 07:00 - 22:59

Sun: 07:00 - 22:59